



WHAT: *Hospital Protocols for Critical Incidents* training for Maryland law enforcement

- Training for MD Chiefs of Police on *hospital protocol* during **critical** incidents
- Learn how to handle a crisis situation and what to consider upon arrival at hospital
- Media event on R Adams Cowley Shock Trauma Medical Center rooftop

WHY: Effective communications in the Emergency Room helps save lives

- Hectic environment + emotional personnel = high propensity for mishaps
- Learn about ER chains of command, ER protocols, and effective crisis communications for law enforcement personnel

WHO: Chief Marcus Brown, Maryland Transportation Authority Police
Chief William McMahon, Howard County Police
Cynthia Rivers, PIO UMD's Shock Trauma

WHEN: Tuesday, July 7, 2009

9:00 Welcome & Registration at R Adams Cowley Auditorium

9:30-10:30 Protocol during Critical Incidents Involving Law Enforcement

11:00 Smooth Operator Media Event, Trauma Center Rooftop

12:00 Lunch, courtesy of the MCPA



WHERE: R Adams Cowley Shock Trauma Medical Center
22 South Greene Street
Baltimore, MD 21201

RSVP: To reserve your lunch, contact:
Mr. Larry Harmel
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410-516-9873

FOR MORE INFORMATION VISIT:
www.smoothoperatorprogram.com

Brought to you by the MD Chiefs of Police Association and
the MD Highway Safety Office