



Leadership and Quality Policing

July 14-15, 2009 ♦ Annapolis, MD

MARYLAND DEPARTMENT GENERAL SERVICES POLICE IN CONJUNCTION WITH THE INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE WILL COSPONSOR A LEADERSHIP AND QUALITY POLICING PROGRAM

One of the most important tasks facing law enforcement leaders is developing a vision: a clear, understandable picture of the future for the agency and the community. Further, to make the vision a reality, they must develop concrete, achievable objectives consistent with the organization's mission. This program will discuss key values and features of modern leadership and quality organizations, employing problem-solving scenarios and group histories as learning tools to apply these concepts.

- At the conclusion of the course, participants should be able to do the following:
- Identify key values, ethics and features of a quality organizational culture
- Interpret the pending societal impacts that warrant expanded police services
- Identify key components of quality improvement and management
- Implement quality improvement measures in policing

Confirm the status of this course with IACP before making non-refundable airline reservations.

Program tuition: \$300

Location: Annapolis, MD

Date: July 14-15, 2009

Class Hours: 8:30 a.m.-5:00 p.m. Day 1 Sign in at 8:00 a.m.

Co-Host: Maryland Dept. General Services Police
301 W. Preston Street-M5
Baltimore, MA 21201

Training Site: House of Delegates
6 Bladen Street
Annapolis, MD 21401

Hotel Info: Holiday Inn Express-Annapolis, MD
2451 Riva Road
Annapolis, MD 21401
410-224-4317

Register at: www.iacptraining.org

Logistics: Please contact Co-Host Sergeant Eric Yealdhall for directions and hotel information at 410-767-4755 or dgspttraining@dgs.state.md.us

If you are having problems navigating the site or need assistance.
Please contact IACP at 1-800-843-4227 Training